

Non-Compliance Type (for Full Line, Rack & Nordstrom.com)	Expense Offset Fee
Technology	
UPC Catalog not available	\$200.00 per incident
UPC not on Catalog at time of 'item set up', missing information	\$200.00 per incident
Receiving of Merchandise	
Missing ASN (EDI 856): Merchandise shipped with no ASN	\$200.00 per PO, per Ship-to Location
Unusable ASN (EDI 856) examples: <ul style="list-style-type: none"> • Late ASN: ASN received after product at DC/FC • ASN sent with invalid UPC Barcodes • ASN sent with invalid PO, not referencing all 8-digits • ASN sent with invalid Ship-Date (i.e.: 20170101: Year, 2-digit month, 2-digit date) • Ship-To Location on the ASN is not a valid DC/FC location (0089,0299, 0399, 0499, 0569, 0599, 0699, 0799) • ASN is missing a Bill of Lading Number 	\$200.00 per PO, per Ship-to Location
Inaccurate ASN (EDI 856): Receipt & ASN quantities do not match	\$200.00 per incident
GS1-128 Label: Missing or un-scannable	\$10.00 per carton
PO Violation	
Merchandise that is not ordered	\$200.00 per shipment
Invoicing	
Non-consolidated invoice	\$10.00 per invoice
Invoice (EDI 810) not received electronically	\$10.00 per invoice
Invoice correction	\$25.00 per invoice
Floor Ready	
UPC Ticketing – Vendor UPC not attached to merchandise or un-scannable	\$25.00 per PO, per ship to location + 10¢ per unit
VICS Hangers –Merchandise did not arrive on a Nordstrom approved hanger (see Nordstrom Hanging Standards)	\$25.00 per PO, per ship to location + 40¢ per unit
Nordstrom.com Only UPC barcode: vendor UPC barcode not attached to outside of polybag or un-scannable.	\$25.00 per PO, per receipt + 15¢ per unit
Nordstrom.com Only Polybags – Missing; merchandise not securely sealed (heat seal/tape); polybag too thin; not individually polybagged according to dimensions	\$50.00 per PO, per receipt + 25¢ per unit
Nordstrom.com Only Flat item shipped hanging (see Nordstrom Hanging Standards)	\$25.00 per PO, per receipt + 50¢ per unit
Quality Assurance	
Nordstrom.com Only Quality Assurance (100% Inspection)	\$75.00 per PO, per receipt
Transportation	
Routing Guide or Purchase Order Violations	Per Routing & PO: 100% shipment cost + \$100.00 handling fee
Freight Agreement Allowance	Per PO Contract or Freight Partnership Contract: Options are either 100% or 50% for both Air and Surface shipment costs or Air shipments 60% and 30% of shipping costs

Note: Nordstrom does not provide photos of non-compliance