

Non-compliance fee for Nordstrom & Nordstrom Rack Stores, Nordstrom.com & Nordstrom.Rack.com

UPC CATALOG	OFFSET FEE
UPC Catalog not available, not on Catalog at 'item set up' or missing information (AP Code NU)	\$250 per incident
RECEIVING OF MERCHANDISE	OFFSET FEE
Missing ASN (EDI 856): Merchandise shipped with no ASN (AP Code NA)	\$250 per PO, per ship-to location + \$0.80 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.80 per unit
Missing ASN (EDI 856): Vendor not enabled for EDI (AP Code NA)	\$250 per PO, per ship-to location + \$0.80 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.80 per unit
Unusable ASN (EDI 856) examples (AP Code NA):	\$250 per PO, per ship-to location + \$0.80 per unit per shipment
<ul style="list-style-type: none"> Late ASN: ASN received after product at DC/ FC ASN sent with invalid UPC Barcodes ASN sent with invalid PO, not referencing all 8-digits (no alpha) ASN sent with invalid Ship-Date (i.e.: 20170101: Year, 2-digit month, 2-digitdate) Ship-To Location on ASN is not a valid DC/FC location: 0089,0299, 0399, 0499, 0569, 0599, 0699, 0799, 0879, 0562, 0563 ASN is missing a Bill of Lading Number 	
UPS Small Parcel Shipments	\$15 per shipment + \$0.80 per unit
Inaccurate ASN (EDI 856): Receipt & ASN quantities do not match at store/SKU level (AP Code NN)	\$250 per PO, per ship-to location + \$0.80 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.80 per unit
GS1-128 Label: Missing (AP Code NL) or un-scannable (AP Code NG)	\$15 per carton
UPS Small Parcel Shipments	\$15 per shipment
PO VIOLATION (OVERAGE / NOT ORDERED)	OFFSET FEE
Merchandise that is not ordered (AP Code NQ)	\$500 per shipment
UPS Small Parcel Shipments	\$30 per shipment
PO Packing Violation-Inc: Store PO not store pack/Ecom PO not packed in single SKU cartons)	\$250 per PO, per ship-to location + \$0.80 per unit
UPS Small Parcel Shipments	\$30 per shipment + \$0.80 per unit
INVOICING	OFFSET FEE
Non-consolidated invoice (AP Code NI, NY, NZ)	\$10 per invoice
Invoice (EDI 810) not received electronically (AP Code IE)	\$10 per invoice
Invoice correction (AP Code NE)	\$25 per invoice
FLOOR READY	OFFSET FEE
UPC Ticketing – Vendor UPC not attached to merchandise (AP Code ND)	\$250 per PO, per ship-to location + \$0.45 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.45 per unit
UPC Ticketing – Vendor UPC not scannable (AP Code NB)	\$250 per PO, per ship-to location + \$0.45 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.45 per unit
UPC Ticketing – Vendor UPC attached to merchandise is incorrect	\$250 per PO, per ship-to location + \$0.45 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.45 per unit
UPC Ticketing – Missing retail price attached to merchandise	\$250 per PO, per ship-to location + \$0.45 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.45 per unit
UPC Ticketing – Incorrect retail price attached to merchandise	\$250 per PO, per ship-to location + \$0.45 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.45 per unit
RFID Ticketing – Missing or unscannable EPC *Charges will not be executed till August 2021	\$250 per PO, per ship-to location + \$0.90 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.90 per unit
VICS Hangers (Hanging Standards)– Incorrect Hanger or w/ sizer (AP Code NH) or No Hanger (AP Code NM)	\$250 per PO, per ship to location + \$1.00 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$1.00 per unit
Ecommerce Only Shoe Box - Lids not secured with flat retainer rubber band or use of Non-Approved Self-Locking lids (AP Code NS)	\$250 per PO, per ship-to location + \$0.45 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.45 per unit
Ecommerce Only UPC barcode-vendor UPC barcode not attached (AP Code ND) or un-scannable on outside of polybag (AP Code NB)	\$250 per PO, per receipt + \$0.45 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.45 per unit
Ecommerce Only Polybags/Protective Packaging – Missing (AP Code SX); merchandise not securely sealed: heat seal or tape (AP Code SS, SN); polybag too thin; not individually polybagged according to dimensions	\$250 per PO, per receipt + \$1.15 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$1.15 per unit
Ecommerce Only Flat item shipped hanging (Hanging Standards) (AP Code SV)	\$250 per PO, per receipt + \$.60 per unit per shipment
UPS Small Parcel Shipments	\$15 per shipment + \$0.60 per unit
QUALITY ASSURANCE	OFFSET FEE
Ecommerce Only Quality Assurance: 100% Inspection (AP Code SB)	\$500 per PO, per ship-to location
TRANSPORTATION	OFFSET FEE
Routing Guide or Purchase Order Violations (AP Code FC)	Per Routing & PO: 100% shipment cost + \$100.00 handling
Freight Agreement Allowance (AP Code FC) Per PO contract or freight partnership contract	Options are either 100% or 50% for both air & surface shipment costs or air shipments 60% & 30% of shipping costs

NOTE: Nordstrom does not provide photos of non-compliance. Expense Offset Fees, with the exception of transportation fees, have a 60-day (from document date, not payment date) window for inquiry. To view offset fees before payment runs suppliers must use the Merch [AP Portal](#); for access email web.admin@nordstrom.com. UPS Small Parcel Shipment and Shoe Box Fees are **effective** July 1st, 2021.