

April 2018 Supplier Compliance Website Updates

Section	Sub-Section	Updated Content
Business Basics		
•	•	•
Hanging Standards		
<ul style="list-style-type: none"> Section 2 	<ul style="list-style-type: none"> Merchandise Required to be Shipped on Hangers for Nordstrom.com & NRHL 	<ul style="list-style-type: none"> Removed Dresses from Matrix already covered under Beads, Sequins & Pleated (Fully) Garments: Dresses, Gown & Tops; Clarified that Reserve Stock orders should never have hangers and should ALL be shipped flat without hangers, individually polybagged with the retail ticket facing up for viewing / scanning
Ticket Standards		
<ul style="list-style-type: none"> Section 2 Section 4 Section 4 	<ul style="list-style-type: none"> Rack Ticket Samples Return Hangtags Tagging Barbs / Bones / Bullets 	<ul style="list-style-type: none"> added new verbiage tickets must use instead of 'Compare At' now to be 'Comparable Value'; also clarified the % savings should be always rounded down (i.e. 24.7% savings should be rounded down to 24%) Added Rack Dress Dept. 162 and Sub-Section Approved Ticket Providers by removing RER from list as they are now part of FineLine Added picture examples
Packing Standards		
•	•	•
Packaging & Labeling Standards		
<ul style="list-style-type: none"> Section 1 	<ul style="list-style-type: none"> Bulk Pack Orders 	<ul style="list-style-type: none"> Updated pre-allocation store information
Routing Guide		
<ul style="list-style-type: none"> Section 6 Section 8 	<ul style="list-style-type: none"> Pennsylvania Store/DC List 	<ul style="list-style-type: none"> Made updates to zip codes Added Nordstrom to the Ship to Address for DCs (<i>i.e. Ship to: Nordstrom DC 89</i>)

Notes: