

April 8, 2010 Supplier Compliance Website Updates

Section	Original Content	Updated Content
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FLS/Rack Supplier Compliance Manual (PDF)

<p>Section 1: Introduction</p>	<p>Pg. 6 Fur Guidelines</p>	<p>Links for New Jersey and Delaware have been added for review of various laws and regulations regarding Fur labeling requirements in these states.</p> <p>Additionally, as of May 1, 2010, Nordstrom will no longer accept any product that contains any amount of Asiatic Raccoon (raccoon dog) fur. Vendors not meeting these labeling or content requirements are subject to expense offset fees and/or returns, at Nordstrom's discretion, pursuant to our purchase order terms and conditions.</p>
<p>Section 4: FLS Floor Ready</p> <p>Section 5: Rack Floor Ready</p>	<p>Pg. 19 FLS UPC/Retail Ticketing Policies</p> <p>Pg. 29 Rack UPC/Retail Ticketing Policies</p> <p>All merchandise must be received at our Distribution Centers with a Scannable UPC or EAN barcode attached to the merchandise. Do not use both UPC & EAN. Non-compliant expense offset fees are applicable if product is received without barcodes or non-scannable barcodes. Details about expense offset fees are available in the Nordstrom Full Line and Rack Expense Offset Policies document on the www.nordstromsupplier.com website.</p>	<p>All merchandise must be received at our Distribution Centers with a Scannable UPC or EAN barcode attached to the merchandise. Do not use both UPC & EAN. All 2 Piece items must be ticketed with 2 Piece tickets. See below for more details.</p> <p>Non-compliant expense offset fees are applicable if product is received without barcodes or non-scannable barcodes. Details about expense offset fees are available in the Nordstrom Full Line and Rack Expense Offset Policies document on the www.nordstromsupplier.com website.</p>
<p>Section 4: FLS Floor Ready</p> <p>Section 5: Rack Floor Ready</p>	<p>Pg. 20 FLS Ticketing Requirements</p> <p>Pg. 30 Rack Ticketing Requirements</p>	<p>View 'Swimwear' & 'Women's Apparel, Brass Plum, Sleepwear' Merchandise Types as 2 Piece items have been added as a requirement for Ticket Types.</p>

Nordstrom Direct Supplier Compliance Manual (PDF)

<p>Section 1: Introduction</p>	<p>Pg. 9 Fur Guidelines</p>	<p>Links for New Jersey and Delaware have been added for review of various laws and regulations regarding Fur labeling requirements.</p> <p>Additionally, as of May 1, 2010, Nordstrom will no longer accept any product that contains any amount of Asiatic Raccoon (raccoon dog) fur. Vendors not meeting these labeling or content requirements are subject to expense offset fees and/or returns, at Nordstrom's discretion, pursuant to our purchase order terms and conditions.</p>
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<p>Section 5: Packaging and Labeling Requirements</p>	<p>Pg. 83 Hang Tag Requirement</p>	<p>Hang Tags are required on each individual piece for the following department's effective April 30, 2010, for all shipments to Nordstrom Direct. Vendor Hang Tags are acceptable. This is in addition to other ticketing requirements for Direct</p> <p>Dept 8 - Swim Dept 22 - Foundations Traditional Dept 106 - Foundations Contemporary Dept 234 - Foundations Designer/Bridge</p> <p>If you do not have a vendor hang tag we request that you order a Nordstrom approved generic 'return hang tag.' Details regarding this return tag can be found above.</p>
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Expense Offset Policies

Routing Guide (PDF)

Significant changes have been made through out the Routing Guide. Below is a list of some of the sections affected.

- [Collect/Prepaid Shipments](#)
- [Shipping Timeframes](#)
- [General Rules](#)
- [Palletization of Freight](#)
- [Hazardous Material](#)
- [Jewelry and Watch Shipping Procedures](#)
- [Freight Invoicing and Reimbursement](#)

<p>Section 6: State Pages</p>	<p>Pp. 51, 72, 93</p>	<p>Changes to states Alabama, Louisiana & Oregon.</p>
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EDI Documents (PDF)

Vendor Communications

- Updated Fur Vendor Compliance Guidelines (April 8, 2010)

Nordstrom PO Terms and Conditions