

## October 2017 Supplier Compliance Website Updates

Section	Sub-Section	Updated Content
<b>Business Basics</b>		
<ul style="list-style-type: none"> <li>Section 1</li> </ul>	<ul style="list-style-type: none"> <li>Requirements and Responsibilities Summary</li> </ul>	<ul style="list-style-type: none"> <li>See Nordstrom.com additions for Internet Item selection, Exclusive Catalog Styles, Cooperative Advertising, Customer Returns Due to Manufacturing Defects (all which were in previous Nordstrom.com Manual)</li> </ul>
<b>Hanging Standards</b>		
<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>
<b>Ticket Standards</b>		
<ul style="list-style-type: none"> <li>Section 4</li> </ul>	<ul style="list-style-type: none"> <li>Return Hangtags</li> </ul>	<ul style="list-style-type: none"> <li>Standard Register is now Taylor Communications phone numbers remain the same but note the new emails address</li> </ul>
<b>Packing Standards</b>		
<ul style="list-style-type: none"> <li>Section 8</li> </ul>	<ul style="list-style-type: none"> <li>Store/DC Lists</li> </ul>	<ul style="list-style-type: none"> <li>Updated Store/DC list (added stores 713, 651, 652, 161 and 253 and removed store 343)</li> </ul>
<b>Packaging &amp; Labeling Standards</b>		
<ul style="list-style-type: none"> <li>Section 1</li> </ul>	<ul style="list-style-type: none"> <li>Weight &amp; Dimensions</li> </ul>	<ul style="list-style-type: none"> <li>Added metric conversion for chart</li> </ul>
<b>Routing Guide</b>		
<ul style="list-style-type: none"> <li>Section 8</li> </ul>	<ul style="list-style-type: none"> <li>Store/DC List</li> <li>NQC</li> </ul>	<ul style="list-style-type: none"> <li>Updated Store/DC list (added stores 713, 651, 652, 161 and 253 and removed store 343)</li> <li>Added notes that this ships to DC 89</li> </ul>

**Note:** Updated Store Address list (added stores 713, 651, 652, 161 and 253 and removed store 343); 10-31-17 Added Phone numbers for final fall store openings

Added Nordstrom Social Influencer T&C to website (see upper right hand corner)

Updated both versions (FLS/Rack & Import) EDI Mapping Documents - EDI 810: added example of a consolidated invoice. Clarified that if no packing slip is available, the invoice can be repeated in the REF\*IV segment. EDI 850 & EDI 860: Expanded the explanation of the season code sent in REF\*MR segment. EDI 856: Clarified that BOL# should not include special characters. Also added note to round cartons weighing less than 1lb. up to 1 lb.

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Updated Reference Document: Fine Jewelry Packaging Order Form with an updated contact email address.

Updated compliance manuals now provided by specific standards; Our standards for compliance have not changed just how they are formatted. These standards combine the Nordstrom Full Line and Rack, Nordstrom.com and Nordstromrack.com | HauteLook manuals. Please begin using these effective immediately. We hope these manuals will be easier and much clearer for you our suppliers. We have added a Quick Start that highlights our basic compliance standards as an easy reference

Added Nordstromrack.com | HauteLook Terms & Conditions of PO to left sidebar (formerly incorporated into NRHL manual)

Added new NRHL (nordstromrack.com | HauteLook) Drop Ship manual that will be effective 11-2-17

Updated Item Setup Page with new Item Intent forms for both Off and Full Price; removed simplified IIF

Updated Expense Offset Fee Policies: removed two non-compliance fees for Sample Photos both touch up and re-shoot

Added list of Nordstrom.com Carton Providers on side bar under additional references. Used to be part of the Nordstrom.com Compliance Manual