

October 1, 2009 Supplier Compliance Website Updates

Section	Original Content	Updated Content
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FLS/Rack Supplier Compliance Manual (PDF)

Section 3: Invoicing and Claims	Pg. 17 PO Violation	Error type "SUPPLIER MISMATCH" shipment received when supplier number does not match the purchase order.
Section 5: Rack – Floor Ready	Pg. 39 Rack Hanger Requirements Men's Apparel Hangers for department 172 only (Use gripper for all tops except turtlenecks and mock necks)	

Nordstrom Direct Supplier Compliance Manual (PDF)

Section 1: Introduction	Pg. 8 Cost of Sampling	The following expense offset fees apply to all photographic re-shoots, image retouching, canceled orders/styles (supplier initiated) , or merchandise returns due to quality assurance for merchandise shipped to DC 599 for Store 808.
Section 3: Quality Standards and Controls	Pg. 16 PO Violation	Error type "SUPPLIER MISMATCH" shipment received when supplier number does not match the purchase order.

Expense Offset Policies

		Changes have been made to our expense offset policy, please review carefully .
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Routing Guide (PDF)

Section 6: Origin State Page	Pg. 90 New Mexico	Surface shipments 201- 10,000 lbs changed from Con-way Standard LTL to FedEx Freight for all DC's
Section 3: Special Handling	Pg. 15 Jewelry and Watch Shipping Procedures	Shipments destined for departments 28, 30, 64, 161 and 484 are exempt from this special handling and should be shipped following standard routing procedures (see applicable Origin State Page).
Multiple Sections		All references to Stewart Stiles were changed to Greatwide , effects Portland, OR metro zip codes.

EDI Documents (PDF)

Vendor Communications

- [Nordstrom AP Pay-to Vendors A, C, I, J, K, M, N, & numbers](#)
- [Nordstrom AP Pay-to Vendors G](#)
- [Nordstrom Sample Photo Policy Change](#)

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Nordstrom PO Terms and Conditions